

WHFA VISITATION PROTOCOL

This protocol provides a guideline for allowing the opportunity to spend time with their pet while allowing continued care of all patients.

- I. Patients in the isolation area will not be available for visitation.
- II. Doctors are responsible to coordinate times and appropriate staff members to assist. Specific times should be made available to accommodate the family.
- III. Staff members will be allowed to assist family members at this time. The staff member should remain present long enough to allow family members to ask questions, but then leave to give the family time alone with the patient.
- IV. Patient visits are allowed for 30 minutes, or if the animal is agitated, less time will be afforded.
- V. Staff members will present the patient in the best manner we can accomplish, by the use of blankets, cushions and grooming as when being discharged. Elimination issues should also be resolved prior to visitation.
- VI. The patient should be presented in the least stressful manner possible. The use of an available office is preferred, or if the patient is immobile, in their own compartment.
- VII. Following the visit the staff member returns the patient and continues their respective duties.